

CUSTOM ENERGY SOLUTIONS ELIGIBILITY CRITERIA

Industrial, institutional and commercial facility owners operating within the Province of Alberta (“Applicants”) are eligible to apply for Custom Energy Solutions incentives under the following criteria:

- The participating facility is not classified as a Large Final Emitter (LFEs) or opted into the Carbon Competitiveness Incentive Regulation
- There is no minimum threshold for greenhouse gas (GHG) emission but those facilities emitting 10,000 tonnes or more of greenhouse gases annually will be eligible for higher incentives for certain offers, as defined at www.energycanada.ca/customersolutions.
- The project must not be eligible for the Farm Energy and Agri-Processing (FEAP) program or any other Provincial or Federal rebate or incentive program that may follow.
- Custom Energy Solutions does not offer incentives for lighting or lighting controls or any prescriptive measures outlined in the [Business Energy Savings](#) program.

Cap / Limitation Type	Description
Simple Payback ¹	Individual measures will be capped at the dollar amount that buys the measure’s simple payback to 1 year. Simple payback is defined as the total cost of the measure’s implementation divided by the annual cost savings provided by the measure’s energy savings. Try out our Simple Payback calculator. Exclusive of incentives for Scoping Audits, Engineering Studies and Retro and Re-Commissioning (RCx) Investigations.
Per Project Cap	Up to \$1 million per project, per year for facilities with 10,000 tonnes or more annual GHG emissions. Up to \$250,000 per project per year for facilities under 10,000 annual tonnes. Inclusive of incentives for Scoping Audits, Engineering Studies and RCx Investigations.
Annual Per-Customer Cap	Up to \$2 million per parent company, per year for customers with multiple sites with 10,000 tonnes or more annual GHG emissions. Up to \$500,000 per parent company with multiple sites under 10,000 annual GHG. Inclusive of incentives for Scoping Audits, Engineering Studies and RCx Investigations. Parent company is to be defined by the Canada Revenue Agency’s nine-digit Business Number.
Out-of-Pocket Cost Cap	Not to exceed 50% of the customer’s total external out-of-pocket cost for any project. Adjustments can be made on a case by case basis. This includes all costs associated with the project, scoping audits, engineering studies and less any internal labour costs.

- Try out our [GHG Emissions Calculator](#) to estimate your facility’s annual greenhouse gas emissions.
- Multiple facilities that are part of one campus of buildings, or otherwise joined facilities with shared utility services may be able to aggregate emissions to calculate their annual greenhouse gas emissions.
- For an overview of Custom incentive caps, please see the [Custom Implementation Incentive Details Overview](#).

¹ Simple Payback is the number of years it will take a Project to recover the eligible costs through the receipt of Project benefits, and is calculated by: subtracting from the lower of the estimated eligible costs and the actual eligible costs the sum of any Program incentives and dividing the difference by the annualized Project benefits

Applicants are eligible under these criteria regardless of the electric generation, natural gas or alternative fuel suppliers from which the Applicant has chosen to purchase their energy supplies.

Custom project implementation measures not eligible for incentives include those that:

- Merely terminate existing processes, facilities or operations;
- Relocate existing processes, facilities or operations out of the Province of Alberta;
- Are required by local, provincial, or federal law, building or others codes; or are standard industry practices;
- Reduce voltage or improve power factor or power quality other than an ancillary benefit for obtaining quantifiable energy savings;
- Involve installation of any equipment or system if such equipment or system, or the operation of either would not comply with all existing laws and regulations.

Please email us at customsolutions@efficiencyalberta.ca or call 403-800-8947 to talk about your facility and energy savings opportunities.