

## RETRO- AND RE-COMMISSIONING (RCx) INVESTIGATION CUSTOMER INCENTIVES

RCx Investigations will provide in-depth analysis on overall facility performance, opportunities for increased efficiencies through improved operations and maintenance (O&M), equipment and building shell updates and behavioural initiatives. An RCx Investigation is an organized process that defines facility performance objectives, establishes a methodology for testing and verifying those objectives, and documents the results of facilities that are already in operation. It also provides an understanding of how closely the building comes to operating as designed, identifies equipment or systems that need to be replaced, opportunities for saving energy and money and results in specific strategies for improving performance of the various building systems.

Program ally partners delivering RCx Investigations will be energy experts from architectural and engineering firms or other technical consultants. While Program Allies may apply for incentives on behalf of customers, payments will be issued to participating customers only.

RCx Investigation incentives will be determined on an actual cost-basis, subject to the Custom Energy Savings approved percentage of compensation, customer caps, eligibility and deliverable requirements. Customers will be required to commit to providing data, building access, building operator time and permission to install data loggers as needed.

*This incentive structure is in effect through to March 31, 2019, and incentives are available on a first-come, first-served basis.*

### RCx Investigation Incentive Rates

Offer	Incentive Target	Caps, Limitations & Requirements	Payment Schedule
RCx Investigation	<ul style="list-style-type: none"> <li>100% of RCx Investigation cost</li> </ul>	<b>Subject facilities with 10,000 tonnes or more of annual GHG emissions:</b> <ul style="list-style-type: none"> <li>Up to \$60,000 non-measure-related expenses</li> <li>T&amp;M invoice required from contractor</li> <li>RCx Investigations must be completed by qualified, external contractor</li> <li>Must implement all measures with a minimum of 750 tonnes GHG in total reduction</li> </ul>	<ul style="list-style-type: none"> <li>25% paid upon program approval of completed Investigation</li> <li>50% paid upon pre- approval of Custom Project Implementation Incentive application for GHG savings incentive that meets minimum GHG criteria</li> <li>25% paid upon verification of installed savings*</li> </ul>
		<b>Subject facilities with less than 10,000 tonnes of annual GHG emissions:</b> <ul style="list-style-type: none"> <li>Up to \$30,000 non-measure-related expenses</li> <li>T&amp;M invoice required from contractor</li> <li>RCx Investigations must be completed by qualified, external contractor</li> <li>Must implement all measures with a minimum of 375 tonnes GHG in total reduction</li> </ul>	

\*Final incentive payment will be based on the proportion of implemented GHG reduction measures relative to the 750 or 350 tonne minimums defined in the table above. In some instances, specifically for subject facilities with less than 10,000 tonnes of annual GHG emissions, Custom Energy Solutions may approve 75% (full remaining) payment upon pre-approval of Custom Project Incentive application, at its discretion.