



Affordable Housing Energy Solutions



Frequently Asked Questions

Q. What will you be doing in my unit?

A. We will be installing LED light bulbs and night lights, faucet aerators, high-efficiency shower heads, and smart power bars on an as-needed basis.

Q. Why are you making these upgrades?

A. We want to make your home more comfortable and more energy efficient.

Q. Can I be in my apartment when the upgrades are taking place?

A. Of course. If you are at home, we can show you how to use your new energy-efficient products!

Q. What do I need to do before Energy Efficiency Alberta comes?

A. Please make sure technicians can easily access your ceiling lights, lamps, and electrical outlets. We will also install new high-efficiency shower heads, so the bathroom should also be easy to access.

Q. Do I have to pay for any of these items?

A. No, these items are free when installed by Energy Efficiency Alberta.

Q. How long will the upgrades take?

A. Depending on what upgrades need to take place, an Energy Efficiency Alberta technician will be in your home for approximately one hour. They will install products applicable to your home and explain how your new products work before they leave.

Q. Who is Ecofitt?

A. Ecofitt is a Canadian company that is managing your apartment's energy upgrades for Energy Efficiency Alberta. They will be wearing Energy Efficiency Alberta uniforms and will carry Energy Efficiency Alberta identification. With offices across the country, including Calgary, Ecofitt specializes in the delivery of energy and water conservation programs across Canada. Ecofitt is the only company that is delivering the Affordable Housing Energy Solutions Program for Energy Efficiency Alberta.

